

7 things furniture removal companies don't want you to know when they store your goods

1. If you're storing your goods with a furniture removal company for a short time, some don't lock your goods away securely. They store your possessions loose on the floor with a plastic cover over them. This means any of their staff can access your goods. It's not uncommon for your goods to be mixed up with another client's goods on the floor and be delivered to the wrong address.
2. Security, or lack of it, is a furniture removal storage company's biggest issue. Their staff can access your goods in many situations. All of their staff are not necessarily Police checked and, in the busy months, they hire temporary staff to cope with the workload, further compromising security.
3. In many cases your goods are loaded and securely closed into a "lift van" – a large wooden crate or box. These lift vans are aptly named, as they're frequently lifted and moved around the storage area.

In some cases the lift vans are stacked six deep and high into the air. This often means moving a large number of lift vans to get to your one, increasing the chance of damaging your goods. Lift vans are moved by forklifts. If the driver isn't careful your goods can be damaged when the forks penetrate the bottom of your crate.
4. You often can't access your goods without advance notice. If you need quick access to an important item, you may need to give the storage company 48 hours notice. You also may not be able to unload the item yourself. You'll have to advise the company of the item you want and they will retrieve it for you... and most likely charge you for this service.
5. Some furniture removal companies store your goods in shipping containers. If the shipping container is outside, the potential for damage to your goods is high, because not all shipping containers are water tight. If the container isn't insulated or well-ventilated, they sweat, which harms your possessions.
6. If your goods are stored in shipping containers outside, security is a major consideration. Containers aren't alarmed and monitored, and access to your goods can go undetected.
7. If your goods don't completely fill a shipping container or lift van, your goods may share the space with someone else's goods. You don't want your items mixed up with others.

You have the power

The vast majority of people making a storage decision don't have all the facts as outlined in the guide.

Use this information to make an informed decision about where to store your valuable possessions.

Next step

If you'd like a FREE copy of 'The definitive consumers guide to choosing a storage facility', email us at enquiries@store-it.co.nz

or call 04 473 4800 or 0508 STOREIT or 0508 786 734.

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